

# COVID-19

## HOSPITAL VISITOR SAFETY GUIDELINES

REVISED JANUARY 5, 2022



**Due to the current surge of COVID-19 and for the safety of our patients, visitors, and staff Drew Memorial Health System has implemented the following temporary visitor guidelines.**

| NON-COVID PATIENTS              |  |   |
|---------------------------------|--|---|
| LOCATION                        | GUIDELINES   | VISITING HOURS  |
| Medical/Surgical                | • 1 adult visitor per day  | 10:00 AM – 8:00 PM  |
| ICU Patients                    | • 1 adult visitor per day  | 10:00 AM -10:15 AM<br>12:00 PM – 12:15 PM<br>2:00 PM – 2:15 PM<br>4:00 PM – 4:15 PM<br>6:00 PM – 6:15 PM<br>8:00 PM - 8:15 PM |
| Labor & Delivery                | • 1 adult visitor per day  | N/A   |
| Outpatient Surgery              | • 1 adult visitor per day<br>• No visitors in PACU (unless patient is a minor)             | Normal hours of operation.  |
| Outpatient Appointments         | • 1 adult visitor  | Normal hours of operation.  |
| Emergency Room                  | • 1 adult visitor per stay after patient is assigned to a room (unless patient is a minor) | 24/7  |
| End of Life                     | • Up to 4 visitors at the bedside at a time.   | 24/7  |
| COVID POSITIVE/PENDING PATIENTS |  |   |
| Medical/Surgical                | • No visitors  | N/A (contact CN)  |
| End of Life                     | • 1 adult visitor  | N/A (contact CN)  |

*\*Reflections patients may have additional guidelines. Please refer to Reflections care team.*

- Clergy (in addition to visitors above) are allowed to visit during visiting hours.
- Visitors must be 18 years of age or older.
- Minor family members of non-COVID patients may be allowed to visit during end-of-life situations ONLY and must be accompanied by an adult at all times.
- Visitors must pass a health screening at the entrance and wear their wristband at all times. Visitors who fail the health screening will not be allowed to enter.
- Visitors must wear a mask at ALL times, except briefly while actively eating, drinking, or sleeping.
- Visitors may leave and return once daily.
- Overnight visitors who are staying another day must return to an entrance for a health screening and get a new wristband each day.
- Visitors who do not comply with these guidelines and requirements are in violation. They will be asked to leave, escorted out, and not allowed to return during the patient's hospitalization.
- Visitors who develop symptoms or learn of exposure to a suspected or confirmed COVID-19 person prior to entrance into the facility must immediately notify nursing staff.
- Patients and visitors are encouraged to use smart devices to keep in contact. DMHS can assist with this if needed.

### Visitors must enter through one of the following Entrances:

- Main Entrance M-F 7 am - 5pm
- Emergency Room Entrance 24/7

*\*All guidelines are pursuant to A.C.A. § 20-6-401 et. seq., The No Patient Left Alone Act.*

Visit our website for additional information: [COVID-19: Latest Local Updates From Drew Memorial Health System – Drew Memorial Health System](#)